



Core values, quality products

Copper Fitting Guarantee

CORE guarantees its copper fittings for the period determined in the Product Guarantee Table outlined below, from the date of purchase. We guarantee these items against manufacturing defects, including defects arising from materials, manufacture, or non-compliance with the quality standard stamped on the fitting.

If any fitting is found to have a manufacturing defect, the manufacturer shall:

- Replace the defective items.
- Pay the labour costs directly associated with removing or replacing the manufacturing defect tube fittings (Limited up to an amount of £75,000 per claim).
- Pay any costs or damages suffered or incurred as a result of the manufacturing defect (Limited up to an amount of £100,000 per claim). The warranty provider reserves the right to remedy the manufacturing defect itself or by its own nominated contractor.

Conditions

This guarantee is conditional upon:

- Proper installation in accordance with all relevant practices and regulations.
- CORE and Smith Brothers Stores Ltd are being notified of the manufacturing defect as soon as practicable, but in any event within 14 days after it is discovered.
- The claimant is taking all appropriate measures to mitigate the damages or losses.
- CORE being given the opportunity to inspect the defective items and the installation to determine whether a manufacturing defect exists and, if required, remove the defective items for testing.
- CORE and Smith Brothers Stores Ltd have no liability for any indirect or consequential losses.
- Total liability under this guarantee not exceeding the sum of £100,000.

This warranty is valid only where the fitting remains in its original, unaltered condition and has not been modified, defaced, repaired, dismantled, and/or tampered with at any stage before, during, or after installation. For the avoidance of doubt, any replacement, removal, adjustment, or modification/replacement of o-rings, gaskets, seals, or other components constitutes tampering and voids this warranty.

This guarantee extends only to the original purchaser/installer of the product and is not capable of assignment and applies only to the product sold and installed in the United Kingdom.

In all other respects Smith Brothers Stores Ltd standard Conditions of Sale apply (a copy of which is available on request).

Our technical details, policies and full terms & conditions are available on request, or by visiting the Smith Brothers website www.sbs.co.uk.

Product Range	Guarantee Period
Fittings	
Copper Press-Fittings	75 Years
Copper Gas Press-Fittings	
Brass Compression Fittings (including DZR)	
Copper End-feed Fittings	
Copper Solder Ring Fittings	

CORE is your competitively priced, high-quality alternative to other HVAC branded products

Registered Office: Unit 7 Mill Lane Estate, Glenfield, Leicester, LE3 8DX